The Next Generation in Payment Performance: Turn payments data into customer delight | Target Audience: LOB and IT Operational Users	
8:00	*Breakfast*
9:00	**Welcome & Keynote Address by John Ruthven, CEO and Managing Director**
	This introductory session will set the stage for the IR Summit and provide insight into IR's core strategy and how it is centered around providing value to you and your company.
9:30	**The Next Generation Insights Innovation Showcase by *Greg Clancy, Chief Product Officer***
	This showcase will give you a front row view of the latest innovation solutions coming out from IR
10:00	*Networking Break*
10:30	**IR Solutions Roadmap & Q/A| *Presenters: Jason Andrews, Head of Technical Product Management | Jamie Pearson, Senior Product Manager***
	IR Product Management will present what's new and next and how it will benefit your business.
12:00	*Lunch*
Immersive Hands-on Technical Sessions- Your toolkit for Operational Excellence | Target Audience: IT Prognosis Users	
1:00	**Maximizing and Optimizing Transaction Monitoring | *Presenter: Peter Pindsle, Professional Services Lead***
	Learn about utilizing the full set of Payments transaction monitoring tools capabilities available around them.
2:00	**Prognosis Availability Configuration | *Presenter: Mikhail Pereiaslavski, Senior Professional Services***
	Learn to leverage Prognosis Availability to create custom business objects. The goal is to create SLA-style uptime statistics for these objects, merging multiple types of Prognosis data into a single business object.
3:00	*Networking Break*
3:30	**PQL Advanced Developer | *Presenter: Ricardo Machado, R&D Development Manager***
	Prognosis Query Language (PQL) is a fundamental prerequisite for advanced users that wish to wield the full power of Prognosis, as well as for developers looking to leverage automation and Live Canvas
4:30	*Sessions Wrap up*
5:00	*Networking Session & Canapes*
7.30pm	*Event Concludes*

Agenda updated as of 7 November