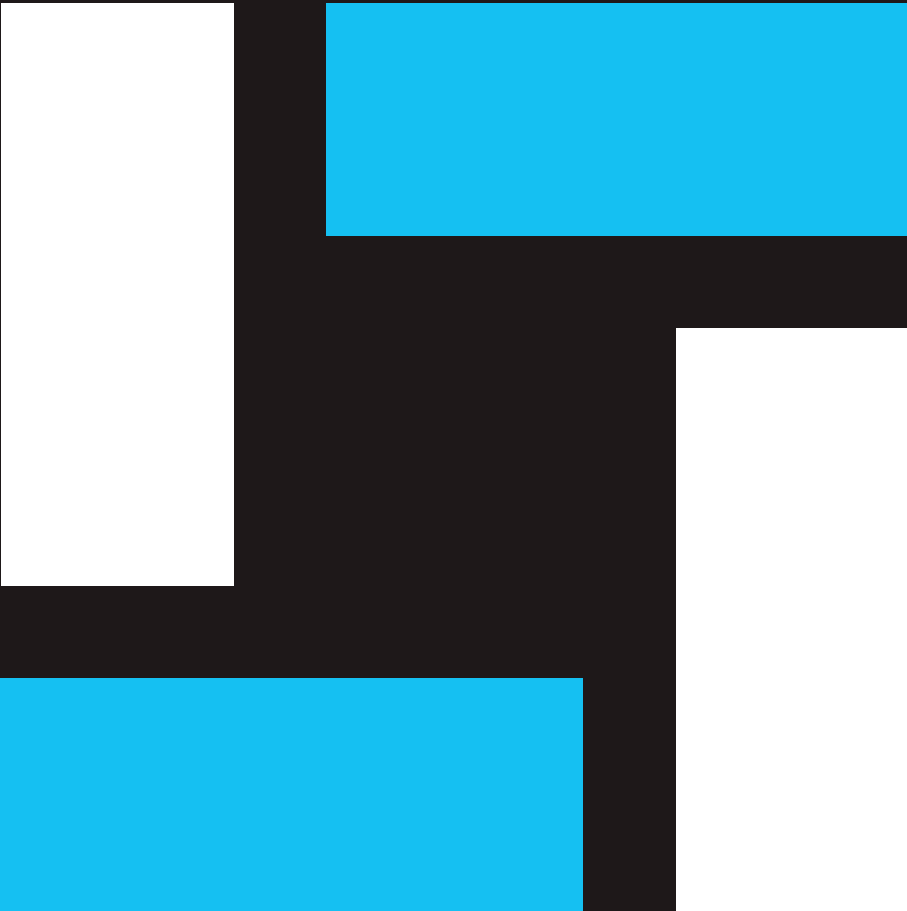




collaborate



Optimizing the collaboration that
connects your people.



IR Collaborate experience and performance management

Simplify complexity to ensure the lines of communication are always open

IR Collaborate is an enterprise-grade performance and experience management solution for voice, video, collaboration and contact center environments. Whether in the cloud, on-premises or hybrid, Collaborate makes it easy to manage the multi-vendor, multi-platform ecosystems that modern businesses rely on every day.

Plan, deploy & migrate

Maximize success and deliver a seamless user experience throughout technology transitions with insight into important metrics like capacity, bandwidth, and network performance, as well as comprehensive outside and inside testing.

See across vendors

Collaborate provides visibility across multiple vendors, platforms and technologies, giving you a complete, unified picture of your entire ecosystem from a single view to help streamline UC and contact center management.

Troubleshoot & diagnose

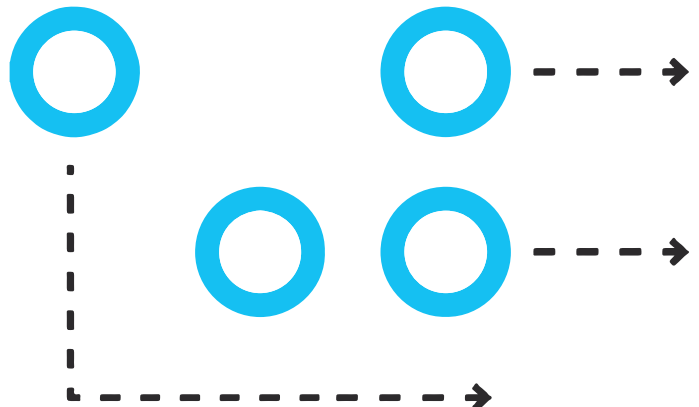
Quickly identify the root-cause of problems, reduce time to resolution, and minimize user impact. Get granular data analysis and historical information so you can diagnose problems at all levels, from the network to the endpoints.

Analyze & report

With a full suite of analytics, comprehensive reporting capabilities, and customizable dashboards you can see data across network layers, routers, SBCs, vendors and applications, to help you get an accurate picture of user experience, and make better strategic decisions.

Monitor, alert & identify

Real-time, proactive monitoring and alerting puts you in control, allowing you to be aware sooner, respond faster and resolve unified communications performance issues before they become customer facing.





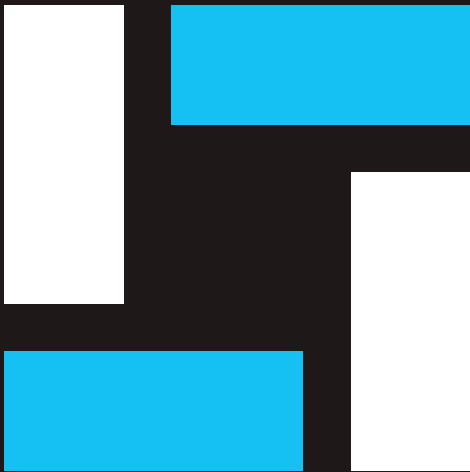
Screen shots

Stats

With Collaborate you can:

- ✓ Improve user experience
- ✓ Streamline operations
- ✓ Proactively prevent problems
- ✓ Get broad multi-vendor visibility
- ✓ Uncover intelligent insight to make better strategic decisions
- ✓ Boost adoption and maximize ROI on your investment





Who are IR?

The modern world relies on a complex array of technologies to keep turning. IR's aim is to simplify that complexity.

We provide insights, monitoring and support to keep your business-critical systems running as they should.

More than 1,000 organizations in over 60 countries rely on IR's experience management solutions.



For more information visit
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